HI I want you to know that I love Sorenson VRS and very happy with it because of their high quality interpreters and wonderful technology including the Sorenson VP-100 videophone... I do not wish to lose Sorenson VRS and do not care to use other VRS providers with other videophone... Please do not let FCC imposes a speed of answer requirement that quality of VRS will decrease and Sorensons 24/7 operations would be reduced..